

Quality Standards – ARTEEK

At **ARTEEK**, we are committed to delivering petroleum and petrochemical products that meet or exceed international quality and safety benchmarks. Our operations adhere to globally recognized standards across the entire supply chain — from procurement and production to inspection, shipping, and client delivery.

1. Inspection & Testing Protocols

All products traded by **ARTEEK** are tested and inspected by independent, internationally accredited third-party labs such as:

- **SGS**
- **Intertek**
- **Bureau Veritas**

These labs conduct rigorous sampling and analysis to ensure compliance with contractual specifications and global benchmarks (ASTM, ISO, EN, etc.).

2. Applicable Quality Standards

Category	Standard Bodies / References
Crude Oil	ASTM D5002, D4294, API MPMS
Diesel & Gasoline	EN 590, EN 228, ASTM D975, D4814
Jet Fuel (Jet A-1)	ASTM D1655, DEF STAN 91-091
LPG / LNG	ASTM D1835, ISO 16903, GPA 2261
Bitumen	ASTM D946, AASHTO M20
Lube Oils / Base Oils	ASTM D2896, ISO 3448
Environmental Compliance	ISO 14001, IFC EHS Guidelines

3. Certification & Documentation

Each shipment is accompanied by the following documents:

- **Certificate of Quantity & Quality (Q&Q)**
- **Certificate of Conformity (CoC)**
- **Safety Data Sheet (SDS)**
- **Material Safety Data Sheet (MSDS)**
- **Certificate of Origin**
- **Inspection Report (Pre-loading & Post-discharge)**



4. Product Integrity & Traceability

- Each batch is traceable via lot number and loading port records.
 - Samples are sealed and retained for dispute resolution for up to **90 days** post-shipment.
 - Chain of custody is documented throughout the logistics process.
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5. Continuous Quality Improvement (CQI)

ARTEEK employs a **CQI program** to monitor and enhance quality standards over time:

- Supplier auditing and pre-qualification
 - Periodic third-party lab re-testing
 - Incident tracking and non-conformance management
 - Investment in digital systems (e.g., blockchain traceability and AI-based analytics for consistency)
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6. Regulatory & Ethical Compliance

- Products are free from any banned substances as per **REACH, IMO, and local import regulations**.
 - ARTEEK ensures **zero adulteration** and **full transparency** in fuel blending, storage, and transport practices.
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Client Guarantee: Every shipment is backed by quality assurance documentation. In case of a valid discrepancy, ARTEEK will initiate immediate investigation and resolution procedures as per contract terms.

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